STATE OF FLORIDA DIVISION OF ADMINISTRATIVE HEARINGS

FCCI INSURANCE GROUP,)			
Petitioner,)))			
vs.)			
AGENCY FOR HEALTH CARE ADMINISTRATION,)))	Case	Nos.	05-2018 05-2161 05-2204
Respondent,)			05-2205
and)))			05-2206 05-2207 05-2256
CAPE CANAVERAL HOSPITAL, INC., HOLMES REGIONAL MEDICAL CENTER, INC., AND INDIAN RIVER MEMORIAL HOSPITAL,)))			05-2257
Intervenors.))			

FINAL ORDER

Administrative Law Judge (ALJ) Daniel Manry conducted the formal hearing in this proceeding on January 18 and 19, 2006, in Orlando, Florida, and on January 31, 2006, in Tallahassee, Florida, on behalf of the Division of Administrative Hearings (DOAH).

APPEARANCES

For Petitioner: Daniel R. Goodman, Esquire

Cindy R. Galen, Esquire

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For Respondent: Joanna Daniels, Esquire

Agency for Health Care Administration

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For Intervenors: Karen Walker, Esquire

Matthew H. Mears, Esquire

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STATEMENT OF THE ISSUE

The issue for determination is whether Intervenors are entitled to reasonable attorney fees and costs pursuant to Section 57.105, Florida Statutes (2003).

PRELIMINARY STATEMENT

On December 29, 2005, Intervenors filed Intervenors' Motion for Attorneys' Fees. The motion seeks attorney fees and costs pursuant to Section 57.105, Florida Statutes (2003).

At the formal hearing, Intervenors presented the testimony of eight witnesses and submitted 43 exhibits for admission into evidence. Petitioner called one witness and submitted no exhibits for admission into evidence.

The identity of the witnesses and exhibits and the rulings regarding each are reported in the four-volume Transcript filed with DOAH on March 6 and 7, 2006. On March 14, 2006, the ALJ granted Petitioner's request to extend the time in which to file proposed final orders (PFOs) until March 27, 2006. Intervenors

and Respondent timely filed their single PFO on March 27, 2006. Petitioner filed its PFO on March 28, 2006.

FINDINGS OF FACT

- 1. Petitioner is an insurer and carrier within the meaning of Subsections 440.02(4) and 440.02(38), Florida Statutes (2005), and Florida Administrative Code Rule 69L-7.602(1)(w).² Petitioner is licensed in the state as a workers' compensation insurance carrier (carrier).³
- 2. Respondent is a state agency within the meaning of Subsection 440.02(3), Florida Statutes (2005), and Florida Administrative Code Rule 69L-7.602(1)(b). In relevant part, Respondent is responsible for resolving reimbursement disputes between a carrier and a health care provider.
- 3. Intervenors are health care providers within the meaning of Subsection 440.13(1)(h), Florida Statutes (2005), and Florida Administrative Code Rule 69L-7.602(1)(u). Each Intervenor is a health care facility within the meaning of Subsection 440.13(1)(q), Florida Statutes (2005).
- 4. Intervenors seek an award of attorney fees and costs against Petitioner pursuant to Sections 57.105 and 120.595, Florida Statutes (2003). The proceeding involving Section 120.595, Florida Statutes (2003), is the subject of a separate Recommended Order entered on the same date as this

Final Order. The scope of this Final Order is limited to Section 57.105, Florida Statutes (2003).

- 5. Intervenors allege that Petitioner is the "nonprevailing party" in an underlying proceeding and participated
 in the underlying proceeding for reasons prohibited in
 Section 57.105, Florida Statutes (2003) (prohibited purposes).
 The underlying proceeding involves eight consolidated Petitions
 for Administrative Hearing.
- 6. Petitioner filed each Petition for Administrative
 Hearing after Respondent determined Petitioner had improperly
 discounted the amount of reimbursement Petitioner paid for
 hospital services that Intervenors provided to eight patients
 from March 13, 2004, through February 11, 2005. From April 13
 through May 23, 2005, Respondent issued separate orders
 directing Petitioner to pay the disputed amounts pursuant to
 Subsection 440.13(7), Florida Statutes (2005). From June 1
 through June 21, 2005, Petitioner filed eight separate Petitions
 for Administrative Hearing. The eight petitions were
 subsequently consolidated into one underlying proceeding.
- 7. Petitioner is the non-prevailing party in the underlying proceeding. On December 8, 2005, Petitioner filed a Notice of Voluntary Dismissal in the underlying proceeding.
- 8. On December 29, 2005, Intervenors filed their motion for attorney fees based on Section 57.105, Florida Statutes

- (2003). The formal hearing in the underlying proceeding was set for January 18, 2006. The ALJ amended the issue for the formal hearing to exclude the original reimbursement dispute and to limit the scope of the formal hearing to the fee dispute. The ALJ did so to avoid delay in the resolution of the proceeding.
- 9. This proceeding includes attorney fees for only six of the original eight reimbursement disputes because Intervenors were not the medical providers in two of the original eight disputes. In the six reimbursement disputes involving Intervenors, Respondent ordered Petitioner to pay additional reimbursements in the aggregate amount of \$54,178.52.
- 10. Approximately \$51,489.27 of the \$54,178.52 in additional reimbursement involved inpatient hospital services provided to one patient.⁵ The remaining \$2,689.25 in additional reimbursement involved outpatient hospital services in the emergency room.⁶
- 11. Subsection 440.13(12), Florida Statutes (2005), mandates that a three-member panel must determine statewide schedules for reimbursement allowances for inpatient hospital care. The statute requires hospital outpatient care to be reimbursed at 75 percent of "usual and customary" charges with certain exceptions not relevant to this proceeding.
- 12. Notwithstanding the statutory mandate to schedule reimbursement rates for hospital inpatient services, the

inpatient services at issue in the underlying proceeding were apparently unscheduled inpatient services. By letter dated April 13, 2005, Respondent ordered Petitioner to pay Intervenor, Holmes Regional Medical Center, Inc. (Holmes), an additional reimbursement in the amount of \$51,489.27. The total reimbursement to Holmes was 75 percent of the charges that Holmes submitted to Petitioner for reimbursement.

- 13. Respondent interprets Subsection 440.13(12), Florida Statutes (2005), to authorize reimbursement of both unscheduled inpatient hospital services and outpatient hospital services at the same rate. There is no dispute that Respondent reimburses unscheduled inpatient hospital services and outpatient hospital services at 75 percent of the "usual and customary" charges.
- 14. The dispute in the underlying proceeding was over the meaning of the phrase "usual and customary" charges. Petitioner challenged the interpretation asserted by Respondent and Intervenors.
- 15. Respondent and Intervenors contended that the quoted statutory phrase means Intervenors' usual and customary charges evidenced in a proprietary document identified in the record as the "charge master." Each Intervenor maintains its own charge master, and the information in each charge master is proprietary and confidential to each Intervenor.

- 16. Petitioner asserted that the statutory phrase "usual and customary" charges means the usual and customary charges imposed by other hospitals in the community in which Intervenors are located. Petitioner maintains a database that contains information sufficient to determine the usual and customary charges in each community.
- 17. Petitioner did not participate in the underlying proceeding for prohibited purposes. Rather, Petitioner presented a good faith claim or defense to modify or reverse the then-existing interpretation of Subsection 440.13(12), Florida Statutes (2005), in accordance with Subsection 57.105(2), Florida Statutes (2003).
- 18. Petitioner had a reasonable expectation of success. The statutory phrase "usual and customary" charges is not defined by statute. Nor has the phrase been judicially defined. Respondent bases its interpretation of the disputed phrase on two agency final orders and relevant language in the Florida
 Workers Compensation Reimbursement Manual for Hospitals (2004)
 Second Edition) (the Manual). The Manual is developed by the Florida Department of Financial Services (DFS).
- 19. The <u>Manual</u> interprets the quoted statutory phrase to mean the "hospital's charges." However, after the effective date of the <u>Manual</u> in 2004, DFS developed a proposed change to the <u>Manual</u> that, in relevant part, interprets "usual and

customary" charges to mean the lesser of the charges billed by the hospital or the median charge of hospitals located within the same Medicare geographic locality.

- 20. The trier of fact does not consider the new interpretation of the disputed statutory phrase as evidence relevant to a disputed issue of fact. As Respondent determined in an Order to Show Cause issued on February 16, 2006, and attached to Intervenors' proposed recommended order, "what constitutes 'usual and customary' charges is a question of law, not fact."
- 21. The ALJ considers the new statutory interpretation proposed by DFS for the purpose of determining whether Petitioner satisfied the requirements of Subsection 57.105(2), Florida Statutes (2003). The ALJ also considers the new DFS interpretation to determine whether the interpretation asserted by Petitioner presented a justiciable issue of law.
- 22. Intervenors assert that Petitioner's prohibited purpose in the underlying proceeding is evidenced, in relevant part, by Petitioner's failure to initially explain its reduced reimbursement to Intervenors with one of the codes authorized in Florida Administrative Code Rule 69L-7.602(5)(n) as an explanation of bill review (EOBR). None of the EOBR codes, however, contemplates a new interpretation of the statutory phrase "usual and customary" charges.

23. Intervenors further assert that Petitioner's prohibited purpose in the underlying proceeding is evidenced, in relevant part, by Petitioner's failure to respond to discovery. However, responses to discovery would not have further elucidated Petitioner's rule-challenge. Petitioner stated eight times in the Petitions for Administrative Hearing that Florida Administrative Code Rule 69L-7.501, the DFS rule incorporating the Manual by reference:

[S]hould be read to allow recovery of 75% of the usual and customary fee prevailing in the community, and not 75% of whatever fee an individual provider elects to charge.

Respondent and Intervenors were fully aware of the absence of statutory and judicial authority to resolve the issue.

- 24. Petitioner did raise at least one factual issue in each Petition for Administrative Hearing. Petitioner alleged that Respondent's decision letters ordering Petitioner to pay additional reimbursement amounts had no legal effect because Respondent acted before each provider requested and received the carrier's reconsidered reimbursement decision.
- 25. The absence of a formal hearing in the underlying proceeding foreclosed an evidential basis for a determination of whether each provider in fact requested and received a reconsidered reimbursement decision before the date Respondent ordered Petitioner to pay additional reimbursements. In this

fee dispute, Petitioner presented sufficient evidence to support the factual allegation. It is not necessary for Petitioner to present enough evidence to show that Petitioner would have prevailed on that factual issue in the underlying proceeding.

- 26. If the letters of determination issued by Respondent were without legal effect, Petitioner would not have waived its objections to further reimbursement within the meaning of Subsection 440.13(7)(b), Florida Statutes (2005). A determination that Petitioner did, or did not, submit the required information is unnecessary in this proceeding.
- 27. During the formal hearing in this proceeding,

 Petitioner called an expert employed by a company identified in
 the record as Qmedtrix. The testimony showed a factual basis
 for the initial reimbursement paid by Petitioner. It is not
 necessary for Petitioner to show that this evidence was
 sufficient to prevail on the merits in the underlying case.
- 28. Intervenors seek attorney fees in the amount of \$36,960 and costs in the amount of \$2,335.37 through the date that Petitioner voluntarily dismissed the underlying proceeding. Absent a finding that Petitioner participated in the underlying proceeding for prohibited purposes, it is unnecessary to address the amount and reasonableness of the attorney fees and costs sought by Intervenors.

- 29. If it were determined that Petitioner participated in the underlying proceeding for a prohibited purpose, the trier of fact cannot make a finding that the proposed attorney fees and costs are reasonable. Such a finding is not supported by competent and substantial evidence.
- 30. The total amount of time billed and costs incurred in the underlying proceeding is evidenced in business records identified in the record as Intervenors' Exhibits 20 through 23. However, those exhibits do not evidence the reasonableness of the fees and costs billed by the attorneys.¹⁰
- 31. Either the testimony of the billing attorneys or the actual time slips may have been sufficient to support a finding that the attorney fees and costs are reasonable. However, Intervenors pretermitted both means of proof.
- 32. Intervenors asserted that the time slips contain information protected by the attorney-client privilege.

 However, Intervenors neither submitted redacted time slips nor offered the actual time slips for in-camera review. Nor did Intervenors allow the attorneys to testify concerning unprivileged matters.
- 33. The absence of both the testimony of the attorneys and the time slips is fatal. The fact-finder has insufficient evidence to assess the reasonableness of the fees and costs, based on the novelty and difficulty of the questions involved.

- 34. Intervenors' expert opined that the attorney fees and costs are reasonable. The expert based her opinion, in relevant part, on her review of the actual time slips maintained by each attorney. However, Petitioner was unable to review the time slips before cross-examining the expert.
- 35. In lieu of the actual time slips, Intervenors submitted a summary of the nature of the time spent by each attorney. The summary is identified in the record as Intervenors' Exhibit 2.
- 36. Petitioner objected to Intervenors' Exhibit 2, in relevant part, on the ground that it is hearsay. The ALJ reserved ruling on the objection and invited each side to brief the issue in its respective PFO. The paucity of relevant citations in the PFOs demonstrates that neither side vigorously embraced the ALJ's invitation.
- 37. Intervenors' Exhibit 2 is hearsay within the meaning of Subsection 90.801(1)(c), Florida Statutes (2005). 11 The author of Intervenors' Exhibit 2 summarized the unsworn statements of attorneys from their time slips and submitted those statements to prove the truth of the assertion that the time billed was reasonable. Intervenors made neither the attorneys nor their time slips available for cross-examination. 12
- 38. Even if the summary were admissible, the summary and the testimony of its author are insufficient to show the

attorney fees and costs were reasonable. The insufficiency of the summary emerged during cross-examination of its author. The author is the lone attorney from the billing law firm who testified at the hearing.

- Q. What other information did you look at to decide what time to actually bill . . .?
- A. The information I used was the information from the actual bill.
- Q. If we look at the first entry . . . were you the person that conducted that telephone conference?
- A. No, I wasn't.

Transcript (TR) at 510-511.

- Q. In other words, [the entries] go with the date as opposed to the event [such as a motion to relinquish]?
- A. That's correct.
- Q. So if I wanted to know how much time it took you to actually work on the motion to relinquish, I would have to look at each entry and add up all the hours to find out how long it took you to do one motion. Is that how I would do that?
- A. It would be difficult to isolate that information from this record, we bill and explain in the narrative what work is performed each day, and unless that was the single thing worked on for several days, there would be no way to isolate the time, because we don't bill sort of by motion or topic. . . .
- Q. Well, if I'm trying to decide whether the time billed is reasonable, wouldn't I

need to know how much time was spent on each task?

- A. I'm not sure how you would want to approach that... Looking at this document, it does not give you that detail. It doesn't provide that breakout of information.
- Q. Is there a way for us to know who you spoke with on those entries?
- A. The entry . . . doesn't specify who participated in the conference . . . I don't recall what the conference entailed And many of these entries are from months ago, and I can't specifically recall on that date if I was involved in a conference and who else might have been there. . . . And so my guess is . . . where the conference is listed on a day when lots of activity was performed on behalf of the client, most of it in this case was research.

TR at 516-521.

39. The expert testified that she based her opinion in large measure on a review of the pleadings and other documents prepared by the billing law firm. However, as the author of the summary testified, the summary does not group time billed according to the document prepared by the billing attorneys. The summary does not enable opposing counsel to cross-examine the expert concerning her opinion that the time billed was reasonable based on the documents she reviewed.

CONCLUSIONS OF LAW

- 40. DOAH has jurisdiction over the parties and subject matter in this proceeding. §§ 120.569 and 120.595, Fla. Stat. (2003). DOAH provided the parties with adequate notice of the formal hearing.
- 41. The burden of proof is on Intervenors to show they are entitled to reasonable attorney fees and costs. Lee Engineering & Construction Co. v. Fellows, 209 So. 2d 454, 457 (Fla. 1968);

 Mason v. Reiter, 564 So. 2d 142, 146 (Fla. 3d DCA 1990). In relevant part, Intervenors must show by a preponderance of the evidence that Petitioner is the non-prevailing party in the underlying proceeding, that Petitioner participated in the underlying proceeding for a prohibited purpose, and that the amount of attorney fees and costs is reasonable. § 57.105, Fla. Stat. (2003).
- 42. Intervenors showed by a preponderance of the evidence that Petitioner is the non-prevailing party in the underlying proceeding. Petitioner voluntarily dismissed that proceeding.
- 43. The preponderance of evidence does not support a finding that Petitioner participated in the underlying proceeding for a prohibited purpose. Rather, the evidence shows Petitioner made a good faith attempt to modify the agency's interpretation of "usual and customary" charges in

Subsection 440.13(12), Florida Statutes (2005). § 57.105(2), Fla. Stat. (2003).

- 44. A party that asserts a good faith and soundly based attempt to change an existing rule of law is not subject to attorney fees. Compare Jones v. Charles, 518 So. 2d 445 (Fla. 4th DCA 1988)(applying the stated proposition in a negligence action). Petitioner had a reasonable basis to seek to modify Respondent's interpretation of a rule promulgated by DFS.
- 45. DFS has recently developed proposed changes to its rule. Relevant portions of the proposed changes are substantially similar to the statutory interpretation that Petitioner asserted in the underlying proceeding.
- 46. Petitioner submitted the proposed rule after the conclusion of the evidentiary hearing. Intervenors moved to strike it from the record. The ALJ denies the motion to strike.
- 47. As Respondent determined in an order attached to Intervenors' proposed recommended order, the correct interpretation of the phrase "usual and customary" charges presents an issue of law, not fact. Intervenors presented their legal arguments in the motion to strike. The ALJ is unpersuaded.
- 48. The proposed changes to the existing definition of "usual and customary" charges may indicate the intent of DFS to clarify its interpretation of the quoted statutory phrase rather

than change its interpretation. <u>See G.E.L. Corporation v.</u>

<u>Department of Environmental Protection</u>, 875 So. 2d 1257, 1262
1263 (Fla. 5th DCA 2004) <u>reh. denied</u> July 1, 2004 (subsequently enacted legislation may indicate legislative intent to clarify the law rather than change it). Even if the proposed rule were intended to change the agency's interpretation of the quoted statutory phrase, Subsection 440.13(12), Florida Statutes (2005), is procedural, and an interpretation of a procedural law may be applied retroactively. <u>Compare Terners of Miami Corporation v. Freshwater</u>, 599 So. 2d 674 (Fla. 1st DCA 1992)(former § 440.13(2)(i) is procedural and may be applied retroactively).

- 49. If the proposed rule were to emerge as a correct interpretation of the statutory phrase "usual and customary" charges, the proposed and original interpretations would be mutually exclusive. Under such circumstances, the original interpretation adopted in the rule in effect in 2004 would have been an invalid exercise of delegated legislative authority within the meaning of Subsection 120.52(8), Florida Statutes (2003). The original interpretation would have enlarged, modified, or contravened the specific provisions of Subsection 440.13(12), Florida Statutes (2003).
- 50. In order to preserve the validity of the rule in effect in 2004, it would be necessary to interpret that rule in

accordance with the proposed change, <u>nunc pro tunc</u>. An agency is authorized to adopt only those rules that implement, interpret, or make specific the particular powers and duties granted by the enabling statute. § 120.52(8), Fla. Stat. (2003).

- 51. The competing agency interpretations of the statutory phrase "usual and customary" charges illustrate the reasonableness and justiciability of the interpretation asserted by Petitioner in the underlying case. Petitioner need not show in this proceeding that its asserted interpretation would have prevailed in the underlying proceeding or that DFS will adopt the proposed rule changes.
- 52. Petitioner was legally entitled to challenge the existing rule in a proceeding conducted pursuant to Subsection 120.57(1), Florida Statutes (2003). If the challenged rule were invalid, the agency could not have enforced the rule merely because Petitioner did not initiate a separate rule challenge pursuant to Section 120.56, Florida Statutes (2003).
- 53. Sections 120.56 and 120.57, Florida Statutes (2003), authorize joint and several procedures for challenging agency action. Petitioner elected to challenge an existing rule in a proceeding conducted pursuant to Subsection 120.57(1), Florida Statutes (2003).

- 54. Duplicative proceedings under Sections 120.56
 and 120.57, Florida Statutes (2003), are not required if a
 party's rule challenge is presented with other grievances in a
 proceeding conducted pursuant to Subsection 120.57(1), Florida
 Statutes. State ex rel. Department of General Services v.
 Willis, 344 So. 2d 580, 592 (Fla. 1st DCA 1977); accord St. Joe
 Paper Company v. Florida Department of Natural Resources, 536
 So. 2d 1119, 1122 (Fla. 1st DCA 1988); McDonald v. Department of
 Banking and Finance, 346 So. 2d 569, 580 (Fla. 1st DCA 1977).
 The legislature has adopted judicial construction of the
 relevant statutes through longstanding re-enactment. State ex
 rel. Szabo Food Services, Inc. v. Dickinson, 286 So. 2d 529
 (Fla. 1973).
- 55. If the rule challenged by Petitioner in the underlying proceeding were invalid, the agency could not enforce an invalid rule merely because Petitioner elected one statutory procedure over another. See § 120.52(8), Fla. Stat. (2003) (agency may adopt only rules that implement, interpret, or make specific the particular powers and duties granted by the enabling statute). An agency has no authority to interpret a statute in a manner that expands the statute. Great American Banks, Inc. v. Division of Administrative Hearings, Department of Administration, 412 So. 2d 373, 375 (Fla. 1st DCA 1982).

- 56. If the rule that Petitioner challenged in the underlying proceeding were to enlarge, modify, or contravene the law implemented, agency enforcement of the rule would risk violation of the separation of powers clause. In relevant part, the separation of powers clause prohibits the executive branch and its administrative agencies from performing any legislative function; including the modification, amendment, or enlargement of a statute implemented by the agency. Fla. Const., Art. 2, § 3; Ch. 20, Fla. Stat. (2005).
- 57. The non-delegation doctrine is a corollary of the separation of powers clause. The non-delegation doctrine requires the legislature to provide standards and guidelines in an enactment that are ascertainable by reference to the terms of the enactment. Bush v. Shiavo, 885 So. 2d 321 (Fla. 2004); B.H. v. State, 645 So. 2d 987, 992-994 (Fla. 1994); Askew v. Cross Key Waterways, 372 So. 2d 913, 925 (Fla. 1978).
- 58. The legislature may not delegate to the executive branch the power to enact a law or the right to exercise unrestricted discretion in applying the law. Statutes granting power to the executive branch must clearly define the power delegated, preclude unbridled discretion, preclude the enlargement or modification of the law implemented, and ensure the availability of meaningful judicial review. Shiavo, 885 So. 2d at 332.

- 59. The determination of whether Petitioner asserted factual issues in the underlying proceeding for an improper purpose involves an issue of fact. 13 The issue must be resolved based on all of the evidence submitted during a proceeding conducted pursuant to Subsection 120.57(1), Florida Statutes (2003). Glover v. School Board of Hillsborough County, 462 So. 2d 116 (Fla. 2d DCA 1985)(to properly award attorney fees pursuant to former § 57.105, Fla. Stat. (1983), it is necessary to find that entire action, not just a portion of it, is devoid of merit both as to law and fact). See also Burke v. Harbor Estates Associates, Inc., 591 So. 2d 1034, 1037 (Fla. 1st DCA 1991)(construing the statutory predecessor to § 120.595, Fla. Stat. (2003), for the stated proposition); G.E.L. Corporation, 875 So. 2d at 1262-1263 (legislative provisions in § 57.105, Fla. Stat. (2003), evince legislative intent for § 120.595, Fla. Stat. (2003)).
- 60. After Petitioner voluntarily dismissed the underlying proceeding, the parties were entitled to an evidentiary hearing in the fee dispute authorized in Section 57.105, Florida

 Statutes (2003). § 57.105(5), Fla. Stat. (2003) (voluntary dismissal does not divest ALJ of jurisdiction under § 57.105).

 During the evidentiary hearing, each party had an opportunity to show, in relevant part, that if an adjudicatory hearing had been conducted in the underlying proceeding all of the evidence would

have established that Petitioner did, or did not, participate in the underlying proceeding for a prohibited purpose. <u>Id.</u>

- evidence in this proceeding to show that Petitioner would have prevailed on the factual issues if an adjudicatory hearing had been conducted in the underlying proceeding. Petitioner need only submit sufficient evidence to satisfy the requirements of Subsection 57.105(1)(a), Florida Statutes (2003), and show that Petitioner did not engage in any activity prohibited in Subsection 57.105(3).
- 62. If it were found that Petitioner participated in the underlying proceeding for a prohibited purpose, Subsections 57.105(1) and (5), Florida Statutes (2003), require the entry of a final order awarding reasonable attorney fees and costs. The reasonableness of attorney fees must be supported by competent substantial evidence. Sierra v. Sierra, 505 So. 2d 432, 434 (Fla. 1987).
- 63. Competent and substantial evidence requires expert testimony and either the actual time slips from the billing attorney or the testimony of the billing attorney. Expert testimony alone does not satisfy the requirement for competent and substantial evidence. Nants v. Geraldine Griffin and State Farm Insurance, 783 So. 2d 363, 366 (Fla. 5th DCA 2001); Wiley v. Wiley, 485 So. 2d 2 (Fla. 5th DCA 1986).

- Intervenors satisfied the evidential requirement for expert testimony. The testimony of the billing attorneys would not have been necessary if their time slips were in evidence. Florida Patient's Compensation Fund v. Rowe, 472 So. 2d 1145 (Fla. 1985)(trial court should determine hours reasonably expended based, in relevant part, upon a review of attorney's time records). Compare Nants, 783 So. 2d at 366 (requirement for competent and substantial evidence is satisfied by attorney affidavit with attached time sheets detailing work performed) and Mason, 564 So. 2d at 146 (attorney should present accurate contemporaneous records detailing work performed); with Cohen v. Cohen, 400 So. 2d 463 (Fla. 4th DCA 1981) (testimony of billing attorney is necessary for award of attorney fees) and Nivens v. Nivens, 312 So. 2d 201 (Fla. 2d DCA 1975) (reversing award of attorney fees without testimony of billing attorney). See also Morton v. Heathcock, 913 So. 2d 662, 670 (Fla. 3d DCA 2005).
- of the billing attorney is intended to facilitate an adequate cross-examination by the opposing party. Sierra, 505 So. 2d at 434; Morgan v. South Atlantic Production Credit Association, 528 So. 2d 491, 492 (Fla. 1st DCA 1988). The omission from the record of both the time slips and the testimony of the billing attorneys impeded cross-examination of: Intervenors' Exhibit 2;

and the expert witness because the expert witness based her testimony, in part, on her review of the actual time slips.

- 66. Intervenors' Exhibit 2 is a summary by one billing attorney of the time slips of other billing attorneys that does not attach the underlying data upon which the summary is based. 14 The summary includes unsworn statements by the attorneys who did not testify at the hearing. Unsworn statements of attorneys do not constitute competent substantial evidence of the reasonableness of their fees. Faircloth v. Bliss, 917 So. 2d 1005, 1006-1007 (Fla. 4th DCA 2006); Brown v School Board of Palm Beach County, 855 So. 2d 1267 (Fla. 4th DCA 2003).
- 67. The reasonableness of attorney fees is not subject to judicial notice. Nor should it be left to local custom, conjecture, or guesswork. Lyle v. Lyle, 167 So. 2d 256, 257 (Fla. 2d DCA 1964). As the decision in Lyle, explained:

To those lawyers whose practice brings them more than an occasional suit in which the fee is set by the court, . . . testimony detailing the services . . . may seem tedious. . . . However . . . the . . . rules of evidence [cannot] be ignored. [L]awyers who treat such evidence lightly defeat their own purpose; and such evidence . . . must be adduced else the court is without authority to make any award since the award must be based on competent evidence.

Lyle, 167 So. 2d at 257.

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, it is

ORDERED that Intervernors' Motion for Attorneys' Fees is denied.

DONE AND ORDERED this 27th day of April, 2006, in Tallahassee, Leon County, Florida.

DANIEL MANRY

Administrative Law Judge
Division of Administrative Hearings
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Filed with the Clerk of the Division of Administrative Hearings this 27th day of April, 2006.

ENDNOTES

- 1/ Statutes authorizing attorney fees create substantive, rather than procedural, rights and must be applied prospectively. Whitten v. Progressive Casualty Insurance Company, 410 So. 2d 501 (Fla. 1982); Mullins v. Kennelly, 847 So. 2d 1151 (Fla. 5th DCA 2003); Love v. Jacobson, 390 So. 2d 782 (Fla. 3d DCA 1980). Since the first hospital services were provided in March 2004, prior to the effective date of the 2004 statute, the statute in effect in 2003 is cited in this proceeding.
- 2/ References to Florida Administrative Code Rule 69L-7.602 are to the rule amended on "7-4-04." That is the version of the rule provided by Intervenors in Tab 7 of the "Materials

Supporting Billing Hospitals' Motion Requesting Official Recognition."

- The statute enacted on or after July 2005, is cited even though the relevant facts occurred prior to July 2005, as further explained in Finding 6. The provisions in Subsections 440.13(7) and 440.13(12), Florida Statutes (2005), are procedural rather than substantive. While the substantive rights of parties in reimbursement disputes are determined by the law in effect at the time the relevant facts occurred, the rule does not apply to procedural enactments. The statutory provisions of Subsections 440.13(7) and 440.13(12), Florida Statutes (2005), are procedural because they do not create substantive rights to reimbursement but, in relevant part, merely prescribe procedures for calculating the amount of reimbursement and for resolving reimbursement disputes. Procedural enactments are properly applied retroactively to relevant facts that preceded the effective date of the statute. Compare Terners of Miami Corporation v. Freshwater, 599 So. 2d 674 (Fla. 1st DCA 1992)(applying former sec. 440.13(2)(i) retroactively).
- 4/ The DOAH case numbers for the cases involving the six reimbursement disputes for which Intervenors seek attorney fees and costs in this proceeding are 05-2018, 05-2161, and 05-2204 through 05-2207. Halifax Medical Center was the billing hospital in DOAH Case Nos. 05-2256 and 05-2257 and did not participate in either this or the underlying proceeding.
- 5/ Respondent ordered the additional reimbursement for hospital inpatient services in DOAH Case No. 05-2161.
- 6/ Respondent ordered the remaining reimbursement for hospital outpatient services in DOAH Case Nos. 05-2018 and 05-2204 through 05-2207.
- 7/ Holmes provided services in the amount of \$125,062.35. Petitioner paid Holmes \$42,307.49. Respondent ordered Petitioner to reimburse Holmes an additional \$51,489.27. The total reimbursement was \$93,796.76 or approximately 75 percent of \$125,062.35.
- 8/ DFS promulgates the rule that incorporates the <u>Manual</u> by reference. Thus, Respondent relies on and purports to enforce a rule and <u>Manual</u> promulgated by DFS as a basis for Respondent's interpretation of the statutory phrase "usual and customary" charges. Respondent does not base its statutory interpretation

on a rule promulgated by Respondent. Respondent is not entitled to great deference for its interpretation and enforcement of another agency's rule.

- 9/ The proposed rule change is a draft submitted by the three-member panel on April 7, 2006. DFS developed the proposed changes for incorporation by reference "into" Florida Administrative Code Rule 69L-7.501. The proposed changes are in addition to the requirements established in Florida Administrative Code Rule 69L-7.602. See Florida Workers' Compensation Reimbursement Manual for Hospitals (2006 ed.), § 1, page 2, second para.
- 10/ Co-counsel for Intervenors represented during the hearing that Intervenors' Exhibits 22 and 23, pertaining to fees rather than costs, were submitted for the sole purpose of evidencing the total amount of time billed in the underlying proceeding rather than the reasonableness of the time billed.
- 11/ Intervenors' Exhibit 2 is also a summary within the meaning of Section 90.956, Florida Statutes (2005), for which Intervenors failed to satisfy the statutory prerequisites to admissibility. Intervenors provided neither timely notice nor the underlying data, including the actual time slips. However, Petitioner did not object to the admissibility of the exhibit on the ground that it is a summary.
- 12/ Intervenors' Exhibit 2 does not explain or supplement competent and substantial evidence admitted in Intervenors' Exhibits 20-23 within the meaning of Subsection 120.57(1)(c), Florida Statutes (2005). Co-counsel for Intervenors represented during the hearing that the latter exhibits are submitted solely to prove the total amount of fees and costs and not to prove the truth of reasonableness of the fees. Intervenors' Exhibit 2 is submitted to prove the reasonableness of the fees.
- 13/ The factual issues Petitioner presented in the underlying proceeding include allegations that Intervenors petitioned Respondent for an order requiring additional reimbursement from Petitioner without first giving Petitioner an opportunity to issue a reconsidered reimbursement decision.
- 14/ Of the relevant judicial decisions uncovered by the ALJ, only one involved a summary. However, the summary was supported by the actual time slips as well as the testimony of the attorney as to his own work in the case. Saussy v. Saussy, 560 So. 2d 1385, 1386 (Fla. 2d DCA 1990).

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NOTICE OF RIGHT TO JUDICIAL REVIEW

A party who is adversely affected by this Final Order is entitled to judicial review pursuant to Section 120.68, Florida Statutes. Review proceedings are governed by the Florida Rules of Appellate Procedure. Such proceedings are commenced by filing the original Notice of Appeal with the agency clerk of the Division of Administrative Hearings and a copy, accompanied by filing fees prescribed by law, with the District Court of Appeal, First District, or with the District Court of Appeal, First District where the party resides. The notice of appeal must be filed within 30 days of rendition of the order to be reviewed.